

Italian experiences in changing survey modes

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Abstract

In 2011, for the first time in Italy, the Eu-silc survey, previously conducted as PAPI, has been realized through CAPI. The transition to the new survey mode has meant also the use of a new interviewers network. It has been a real renovation of the survey processes, in addition to a new methodological approach to the interview. In this paper we will illustrate the advantages and disadvantages resulting from these important innovations. Furthermore, from the experience of a CATI pilot survey carried out in 2014, we will illustrate the strategy that the National Institute of Statistics will adopt in future editions of the EU-SILC survey, to improve data quality and timeliness of the fieldwork, reducing the costs.